

1 Programme

1. Introduction and concepts
2. Credibility theory
 - (a) The credibility formula
 - (b) Classical and Bayesian methodology
 - (c) Bühlmann's model
 - (d) Bühlmann-Straub's model
 - (e) Exact credibility
 - (f) Parameter estimation
3. Bonus-malus systems
 - (a) Introduction and definitions
 - (b) Markov analysis
 - (c) Evaluation measures
4. Ratemaking and GLM. Applications

2 References

- Klugman, S.A.; Panjer, H.H. & Willmot, G.E. (2008 or 2012). *Loss Models, From Data to Decisions*, 3rd or 4th editions, John Wiley, Hoboken NJ.
- Kaas, R., Goovaerts, M., Dhaene, J. e Denuit, M. (2008). *Modern Actuarial Risk Theory: Using R*, 2nd edition, Springer.
- Ohlsson, E. & Johansson, B. (2010). *Non-Life Insurance Pricing with Generalized Linear Models*, EAA series/EAA Lecture Notes, Springer.
- Pitrebois, S., Denuit, M. & Walhin, J.F. (2003). Setting a bonus-malus scale in the presence of other rating factors: Taylors work revisited, *ASTIN Bulletin*, 33(2), 419-436.
- Centeno, M.L. (2003). *Teoria do Risco na Actividade Seguradora*, Celta Editora, Oeiras, Portugal.

3 Assessment

Evaluation will be twofold: A final exam according to ISEG's exam regulations at the end of the semester and a project. Exam is individual and the project is a tariff build and realized by group of students. Project grade has a weight of 20% in the final mark.