# Principles of Management

PRACTICAL SESSION 2
ISEG – FALL 2019



Reminder for Group Creation





A Management report: Nestlé 2018 Deloitte Football Money League



Industry 4.0: videos and discussion

#### Case Studies

- Some groups are still missing, if so, send the email me ASAP
- Cases next week:
  - ► 4.3.1 Case 1-B: Managerial Skills of Athletic Coaches (p. 30)
  - 4.3.2 Case 1-A: Big Hopes at Olive Garden, Red Lobster and LongHorn Steakhouse (p. 110)

## Final Group Presentation

Students must choose and describe a company regarding the following aspects:

- General characteristics such as its origins, sector of activity, location, or size
- Business strategy
- International operations
- Structure and organizational culture
- Ethics and social responsibility



## Nestlé 2018 Report

#### Brief

Nestlé is the world's largest food and beverages company and growing

We focus on capturing premiumization opportunities, offering affordable, high-quality nutrition and adding value to our brands and products through meaningful differentiation and innovation

Number of employees Number of countries we sell in

308 000 190

Total group salaries and social Corporate taxes paid in 2018 welfare expenses (in CHF) (in CHF)

16 billion 3.6 billion

91.4 billion

3.0%

2.5%

Underlying trading operating profit\* (in CHF)

Underlying trading operating profit margin\* Underlying trading operating profit margin\*

15.5 billion

17.0%

+50 basis points

Constant currency

Constant currency

Trading operating profit\* (in CHF)

Trading operating profit margin\* Trading operating profit margin\*

13.8 billion

**15.1%** 

+30 basis points

Constant currency

Earnings per share (in CHF)

Earnings per share

Underlying earnings per share\*

3.36

+45.5%

+13.9%

Constant currency

Operating cash flow (in CHF)

Free cash flow\* (in CHF)

15.4 billion

10.8 billion

50.8% of net financial debt

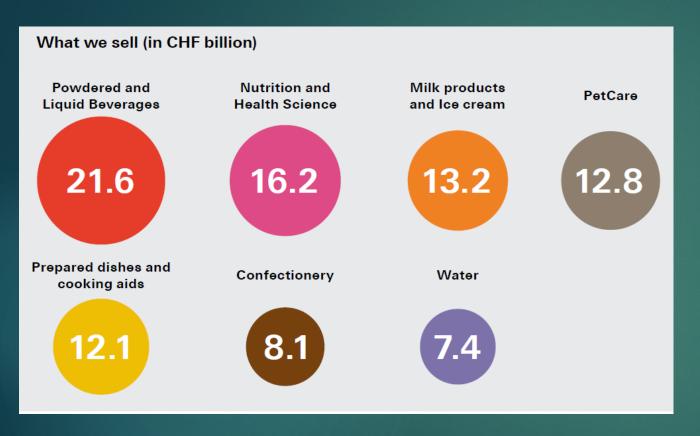
Proposed dividend (in CHF)

Proposed dividend increase

2.45

+4.3%

### Results



## Revenue Breakdown by Product

## Strategy

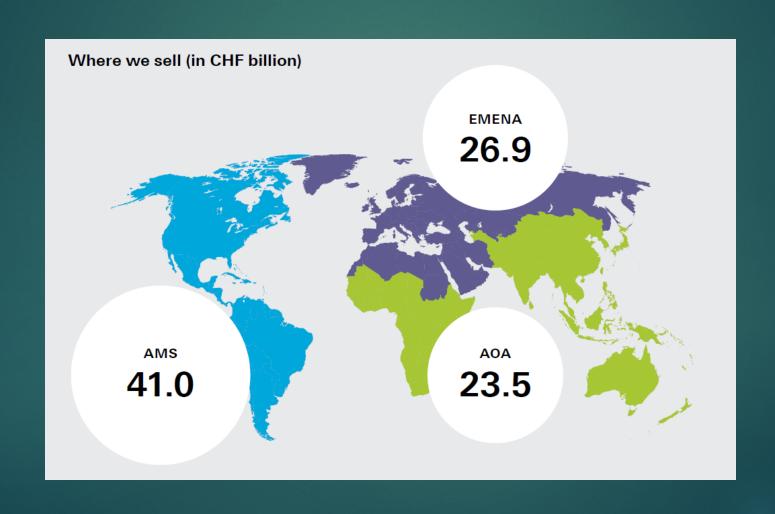
#### Innovation:

- Over 1,300 new products launched in 2018
- Shorter development life-cycles (KitKat, Perrier & Juice, Garden Gourmet, etc.)
- Reduction in artificial colours in products
- Focus on healthier alternatives with 170 million vegetable portions added to products

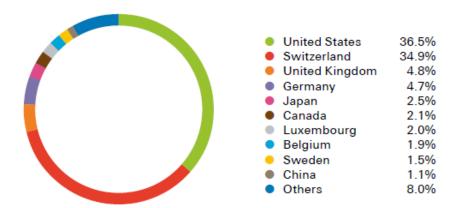
#### Growth:

- ▶ 3% organic growth driven by U.S.A. and China
- Acquisition of Starbucks perpetual license for Nespresso products
- Operational Efficiency
  - Cost reductions in administration, procurement, and manufacturing
  - ► Aggregated purchasing agreements, 5 p.p. fall in overheads

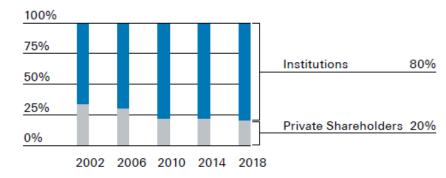
### Internationalization



#### Share capital distribution by geography



#### Share capital by investor type, long-term evolution (a)



(a) Percentage derived from total number of registered shares. Registered shares represent 57.6% of the total share capital. Statistics are rounded, as at 31.12.2018.

## Structure: investors



Renato Fassbind



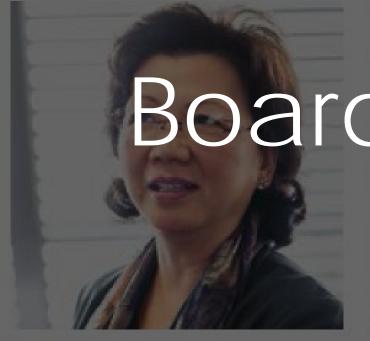
Ruth K. Oniang'o



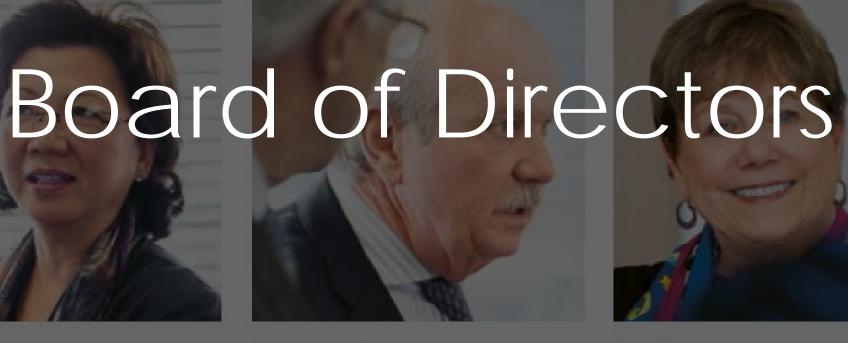
Kimberly A. Ross



Ursula M. Burns



Eva Cheng



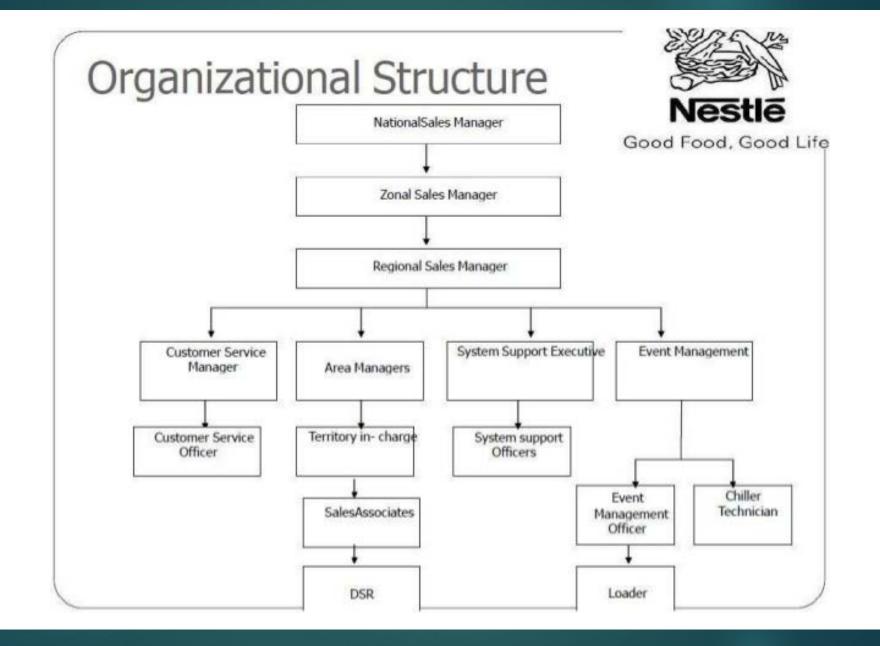
Jean-Pierre Roth



Ann M. Veneman



Patrick Aebischer



## Corporate Social Responsibility: 2030 goals

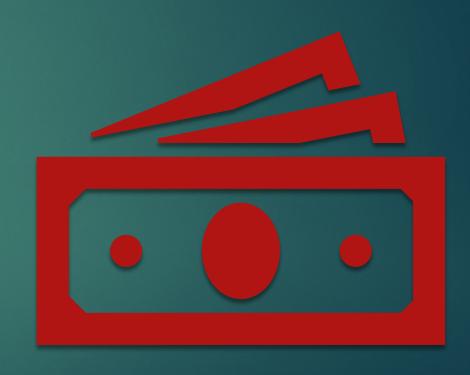
- Creating shared value
- ▶ Healthy products
  - Improve 30 million children's' lives
- Developing local communities
  - ► Improve 30 million livelihoods
- ► Environmental concerns
  - ▶ Zero impact



Nestlé CEO U. Mark Schneider with students of the Kouadiolangokro bridge school in rural Côte d'Ivoire. Built in partnership with the Jacobs Foundation, bridge schools provide access to education and help prevent child labor.

## Deloitte Football Money League

https://www2.deloitte.com/co ntent/dam/Deloitte/uk/Docu ments/sports-businessgroup/deloitte-uk-deloittefootball-money-league-2019.pdf





## Industry 4.0

- https://www.youtube.com/watch ?v=gUc5oN\_ffRo
- https://www.youtube.com/watch ?v=aR5N2Jl8k14