

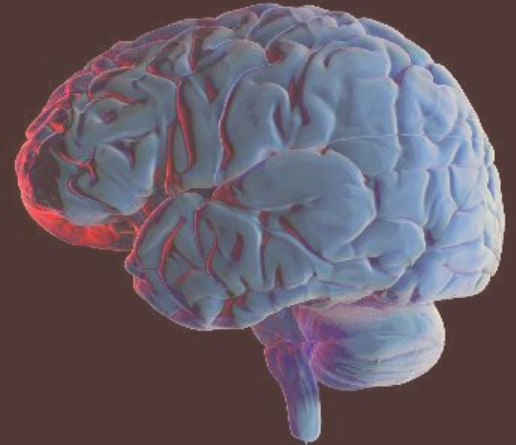
# Artificial Intelligence and Machine Learning

Ivan Yamshchikov

# What is intelligence?

Intelligence — ability to **perceive** or **infer information**, and to **retain it as knowledge** to be **applied towards adaptive behaviors** within an environment or context.

- Logic
- Learning
- Reasoning
- Problem solving
- Planning
- Self-awareness
- Emotional knowledge
- Understanding
- Creativity
- Critical thinking



# What is artificial intelligence?

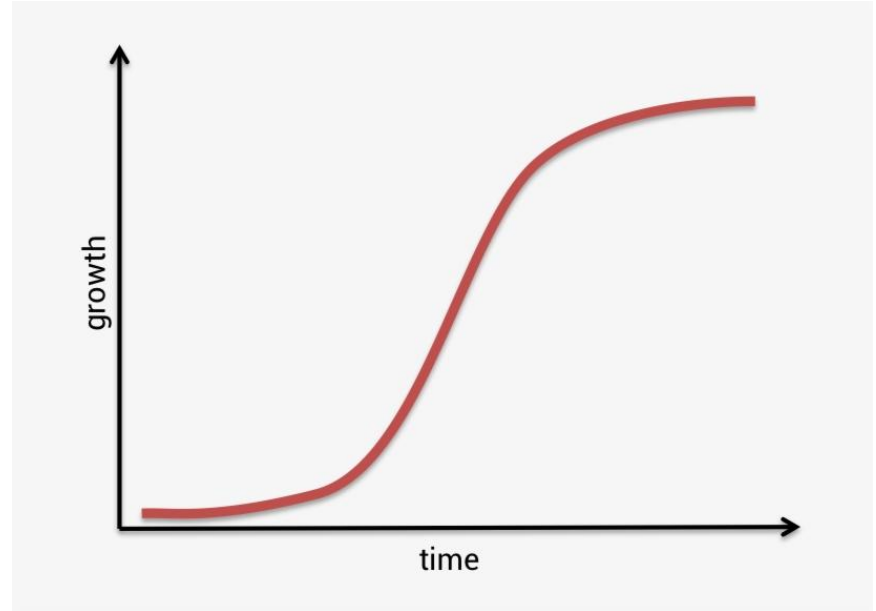
Artificial intelligence (AI) is an **area of computer science** about the design of artificial machines and algorithms that **work and react like humans**.

- Visual perception
- Text and speech recognition
- Natural language processing
- Decision making



# S-curve

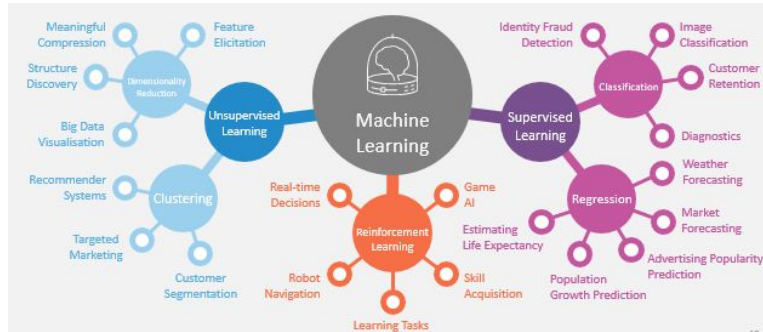
Mass adoption takes time



# What is artificial intelligence. «Weak AI» versus «Strong AI»

## Weak/Narrow AI

- One **specific task**.
- 



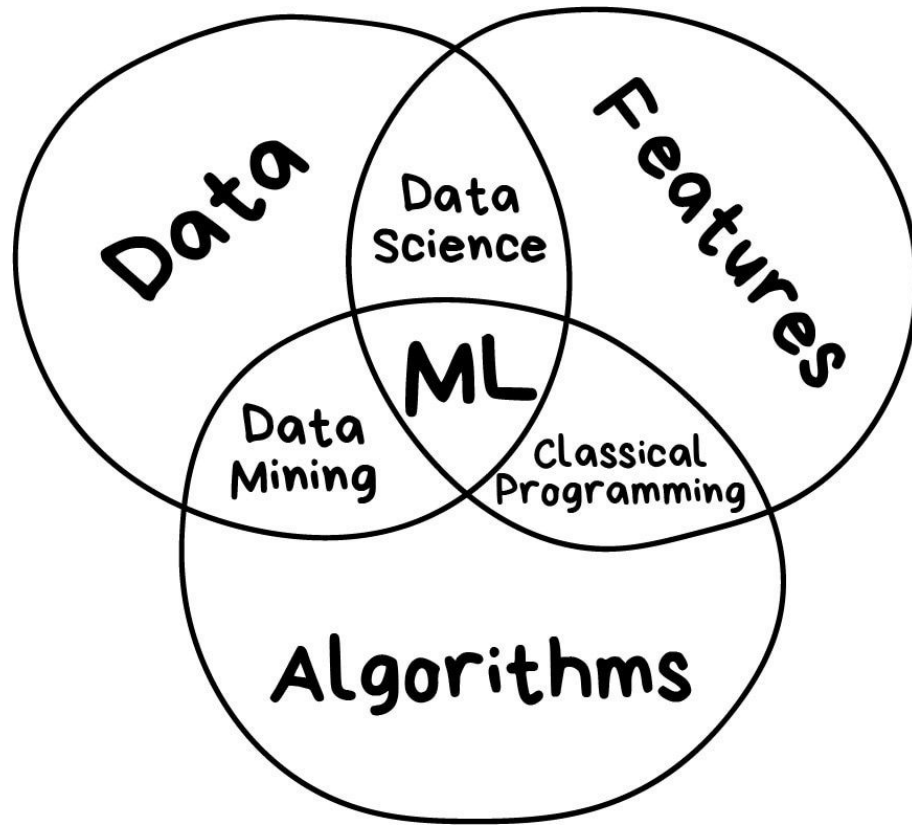
- Solution of **practical problems** by **imitating** human perception and reasoning

## Strong/General AI

- **Any task** that a human being can.



- **Science fiction** and inspiration for philosophers



# Deductive vs. inductive learning



## Deductive

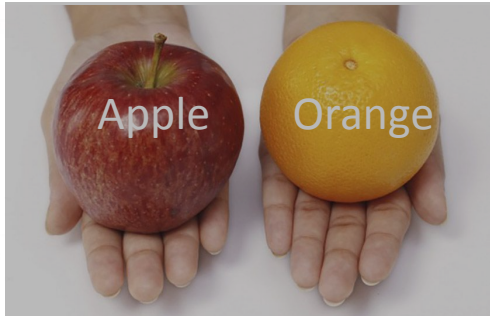
- Teacher-centered
- From generalisation (rules) to specifics (examples or activities)



## Inductive

- Student-centered
- From specifics (examples or activities) to generalisations (rules)

# Machine learning paradigms. Supervised, reinforcement and unsupervised learning. (Inductive)



**Supervised learning** infers a function from labeled training data.



**Unsupervised learning** infers the patterns within unlabeled datasets.



**Reinforcement learning** allows intelligent agents to automatically determine the optimal behavior within a specific environment.



# Knowledge engineering pros and cons

## Pros:

- Ability to represent high-level knowledge in a structured form without large labeled datasets.

## Cons:

- High cost of development and support of large knowledge bases.
- Inability of human experts to correctly estimate probabilities.

# Machine learning. Most important ML algorithms. (Inductive)

---

Naïve Bayes

---

Evolutionary algorithm

---

Support Vector Machines

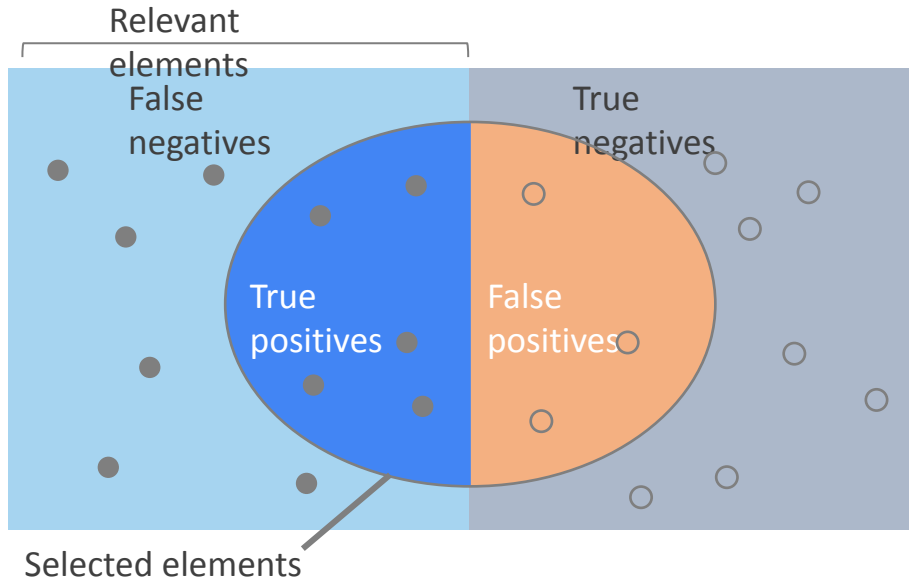
---

Deep Learning

---

Gradient boosting

# Key terms definition



$$\text{Precision} = \frac{tp}{tp + fp}$$

$$\text{Recall} = \frac{tp}{tp + fn}$$

$$F = 2 \cdot \frac{\text{precision} \cdot \text{recall}}{\text{precision} + \text{recall}}$$

$$\text{Accuracy} = \frac{tp + tn}{tp + tn + fp + fn}$$

How many selected items are relevant?

$$\text{Precision} = \frac{\text{blue semi-circle}}{\text{blue semi-circle} + \text{orange semi-circle}}$$

How many relevant items are selected?

$$\text{Recall} = \frac{\text{blue semi-circle}}{\text{light blue square} + \text{blue semi-circle}}$$

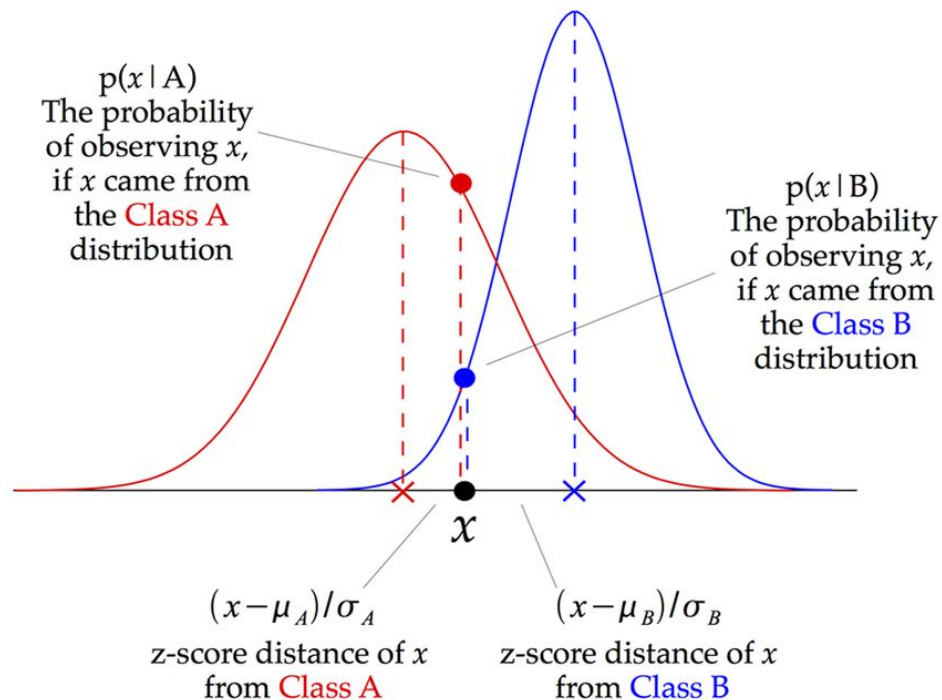
# Naïve Bayes

## Main idea

- Strong (naive) independence assumptions between the features

## Area of application

- **Text and image categorization** (such as spam or legitimate, sports or politics, type of document etc.)



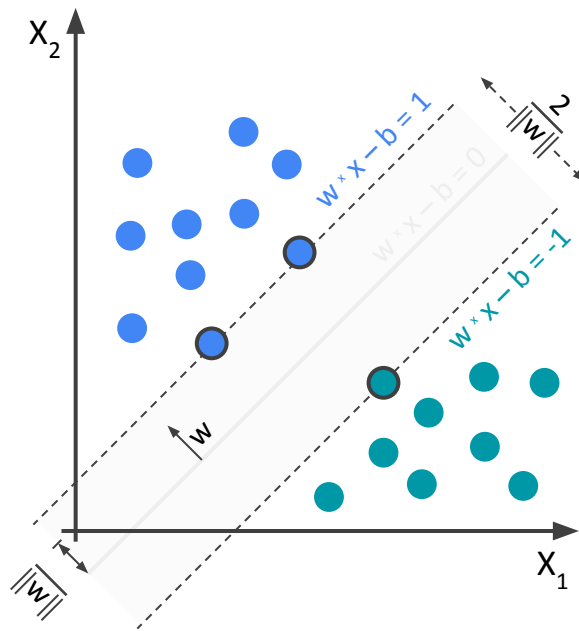
# Support Vector Machines

## Main idea

- Searching for a clear **gap** that is as **wide as possible**.

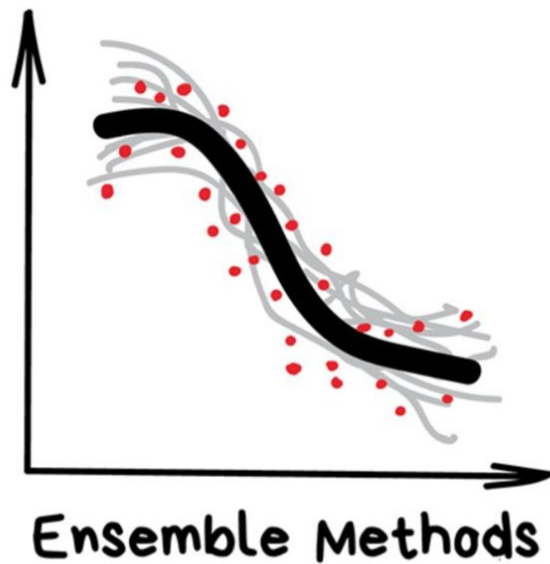
## Area of application

- Text and Image classification

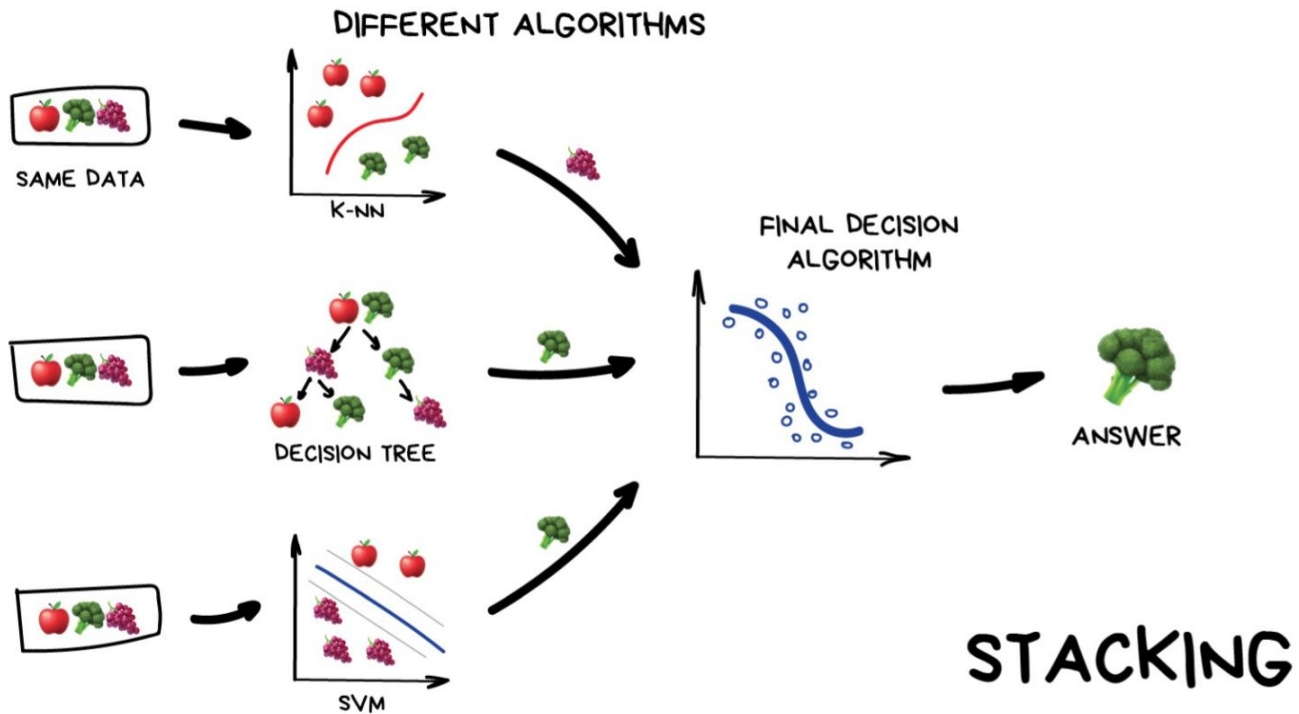


# Trees and ensembles

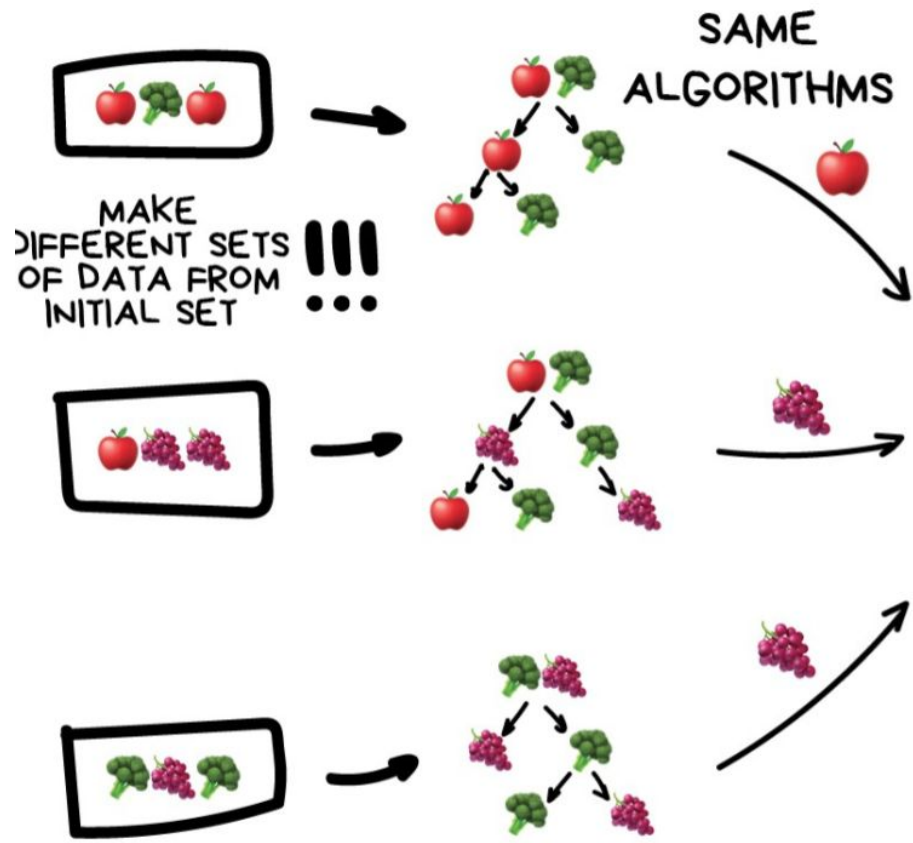
# Ensembles



[https://vas3k.ru/blog/machine\\_learning/](https://vas3k.ru/blog/machine_learning/)

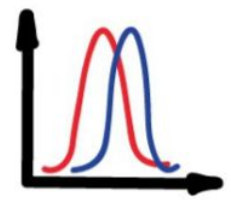






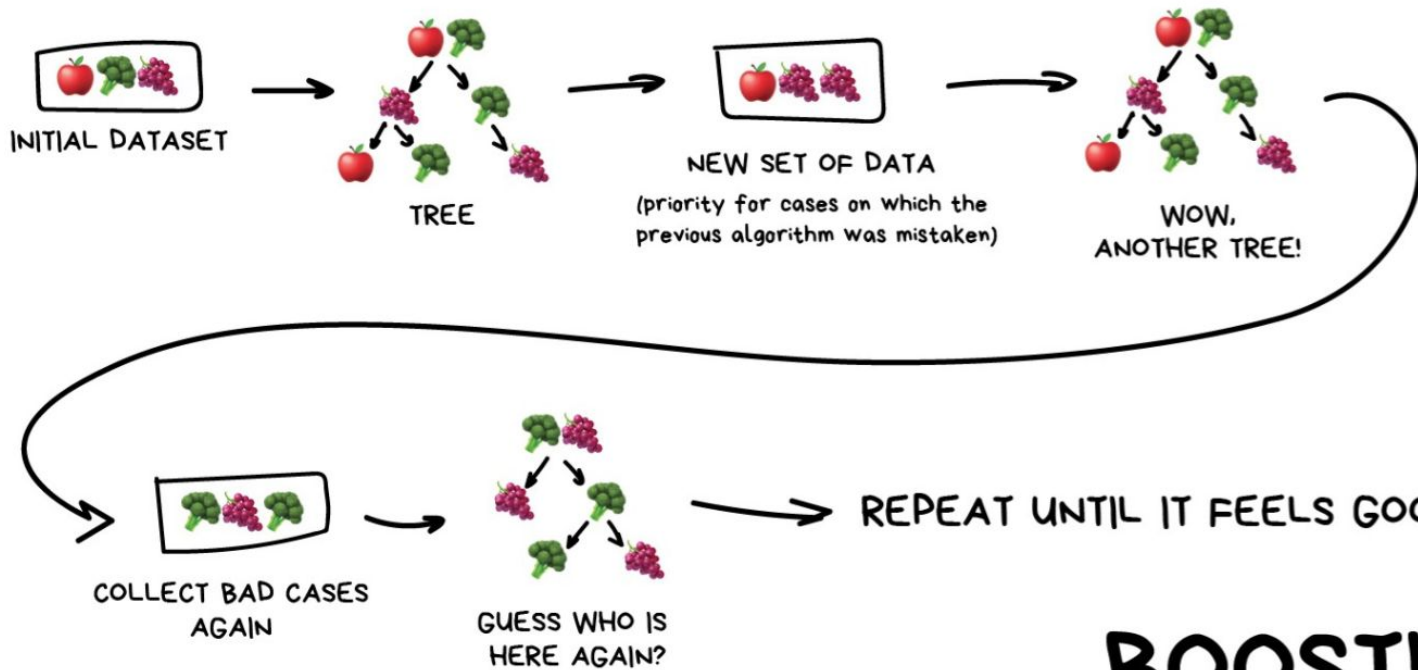
BAGGING ON TREES  
//  
RANDOM FOREST

JUST AVERAGING ALL THE RESULTS



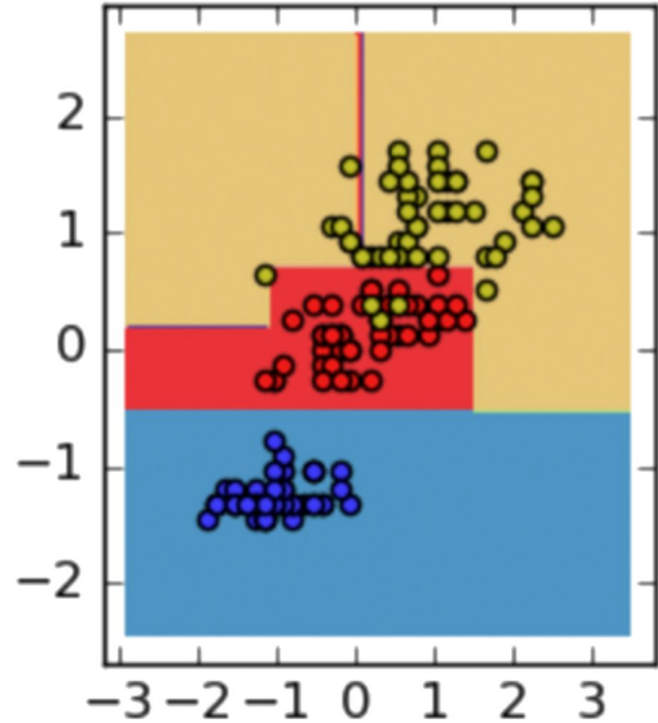
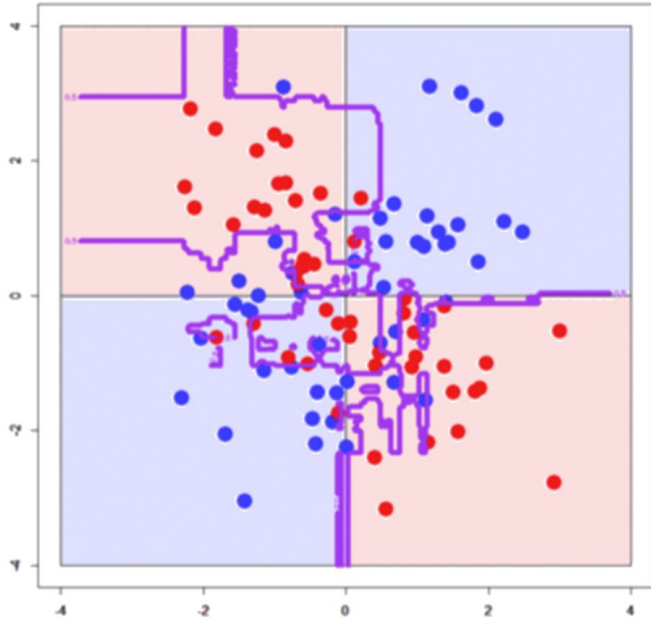
ANSWER

**BAGGING**



# BOOSTING

# Which tree is overfitted?



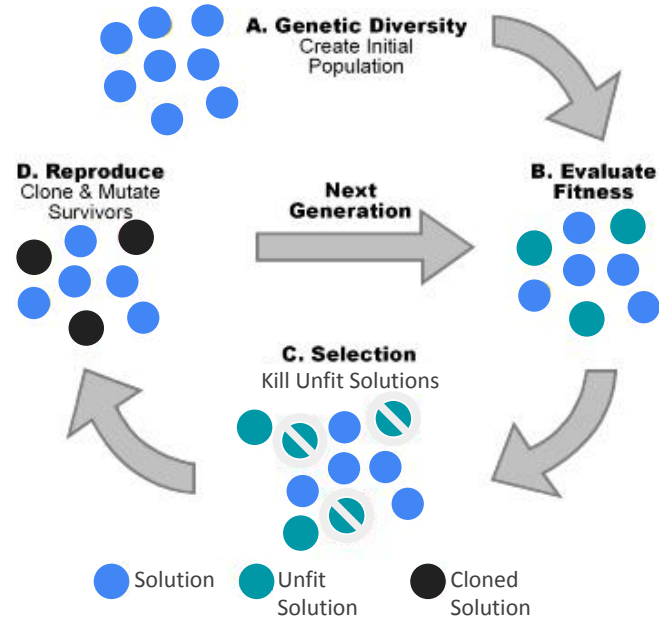
# Evolutionary algorithm

## Main idea

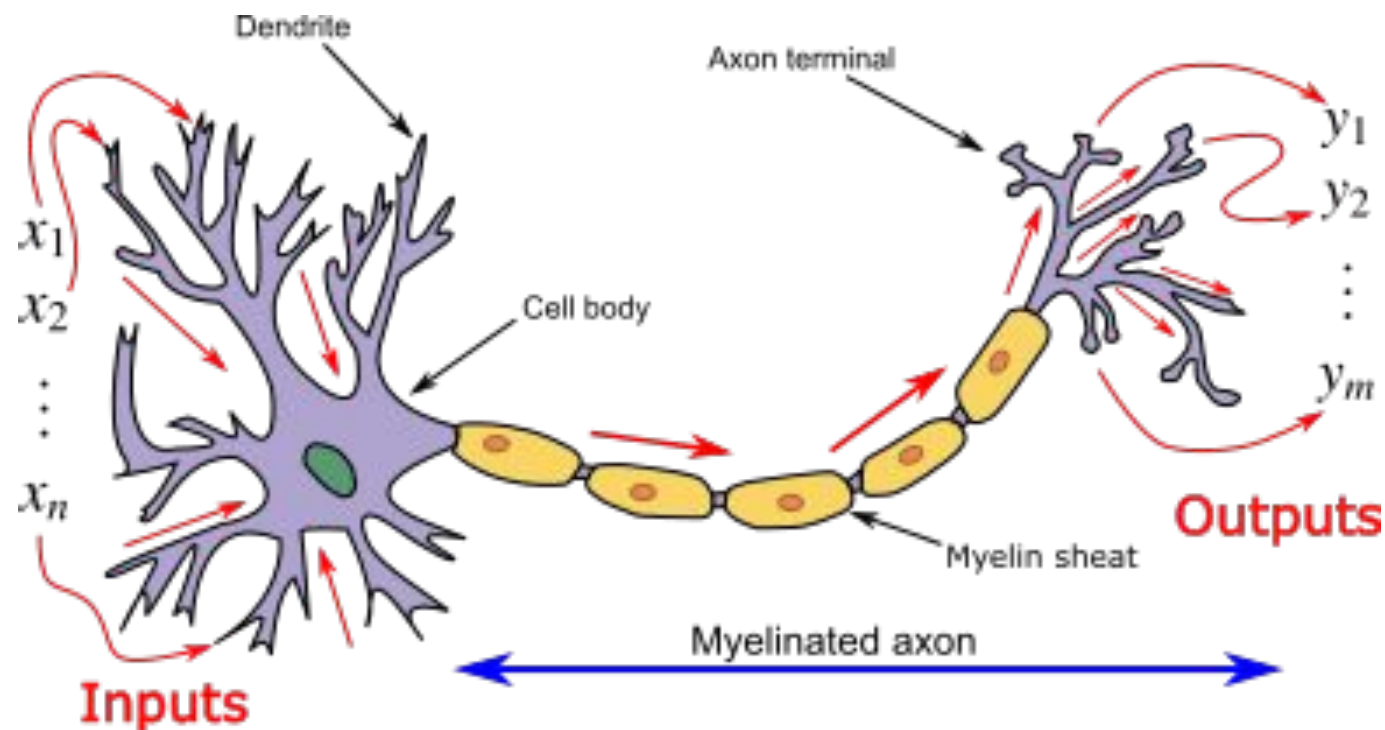
- Mechanisms inspired by biological evolution, such as reproduction, mutation, recombination, and selection.

## Area of application

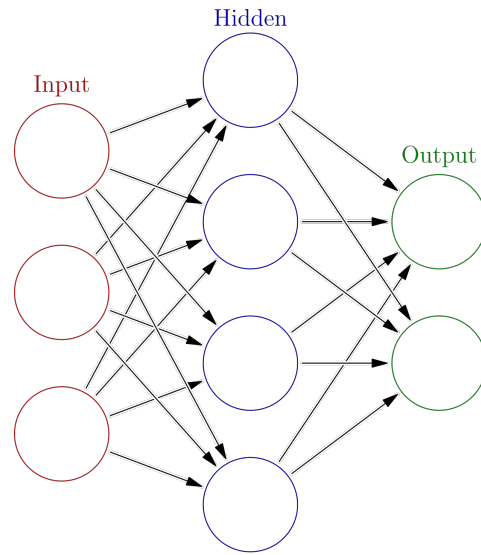
- Learning of hyperparameters



# Neuron



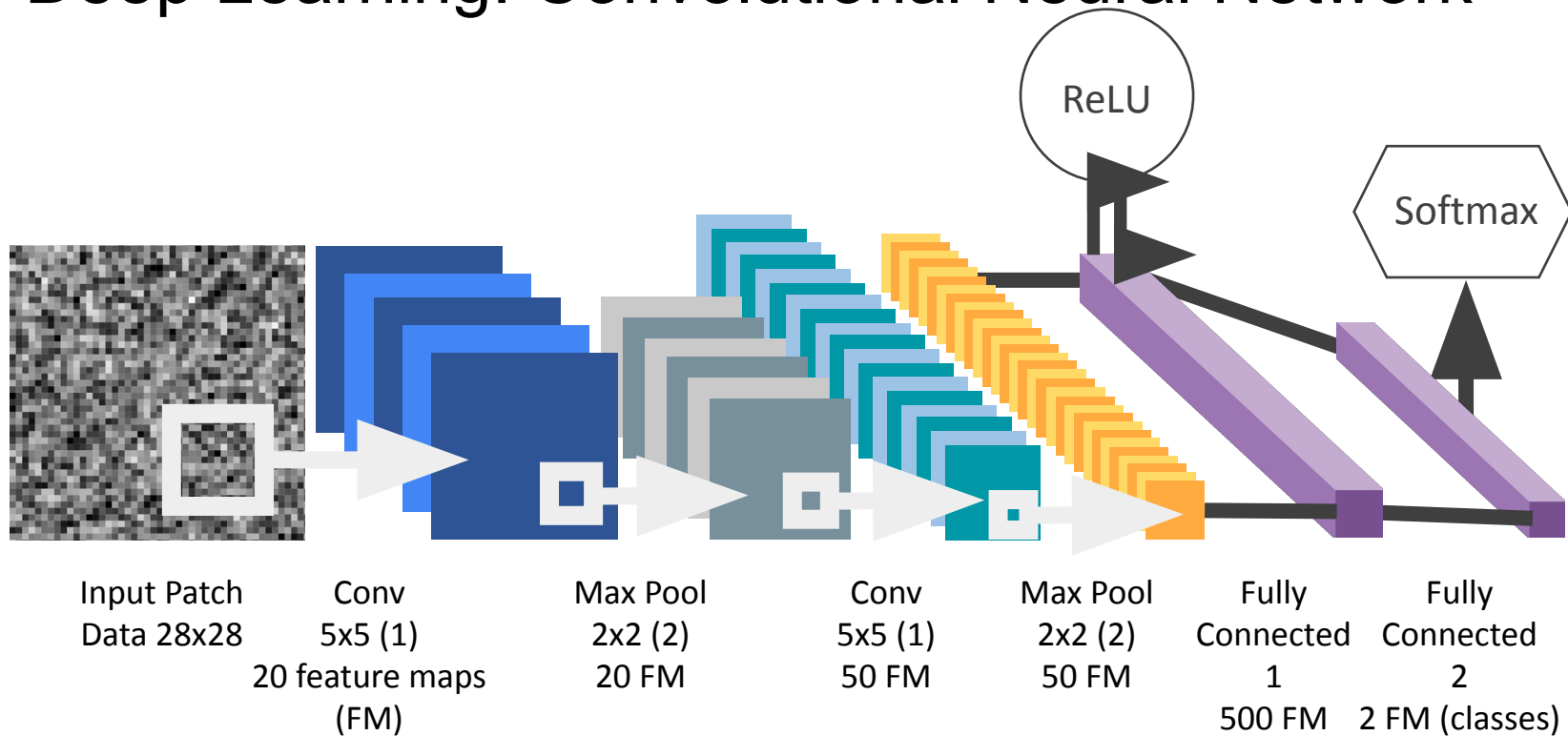
# ANN



# Deep learning

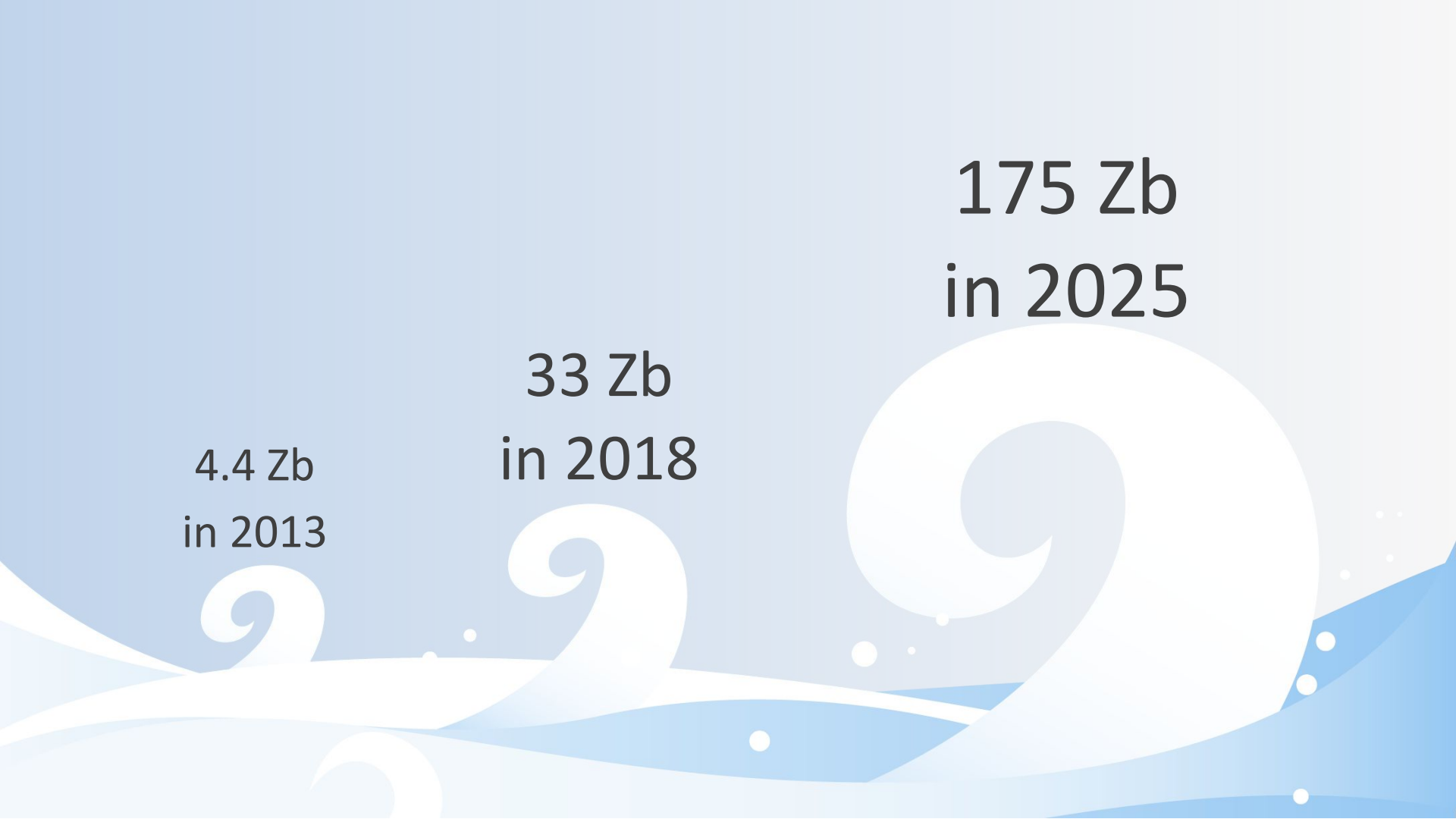
**Deep learning** — a class of machine learning algorithms that use a graph of multiple **layers of nonlinear processing units** for **feature extraction and transformation**. Each successive layer uses the output from the previous layer as input.

# Deep Learning: Convolutional Neural Network





Where is ML a  
gamechanger?



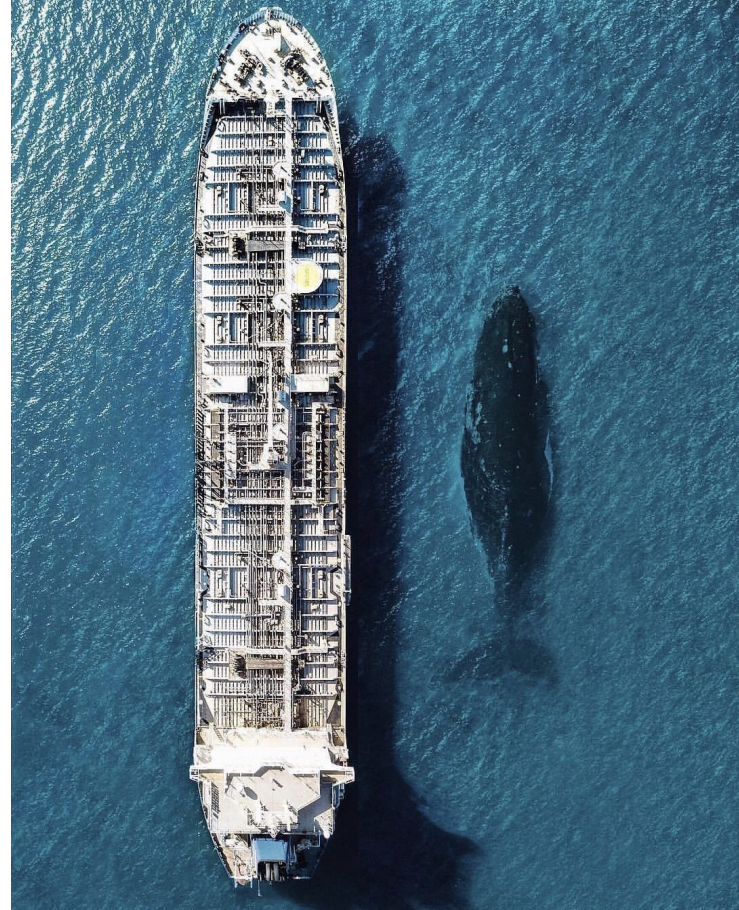
4.4 Zb  
in 2013

33 Zb  
in 2018

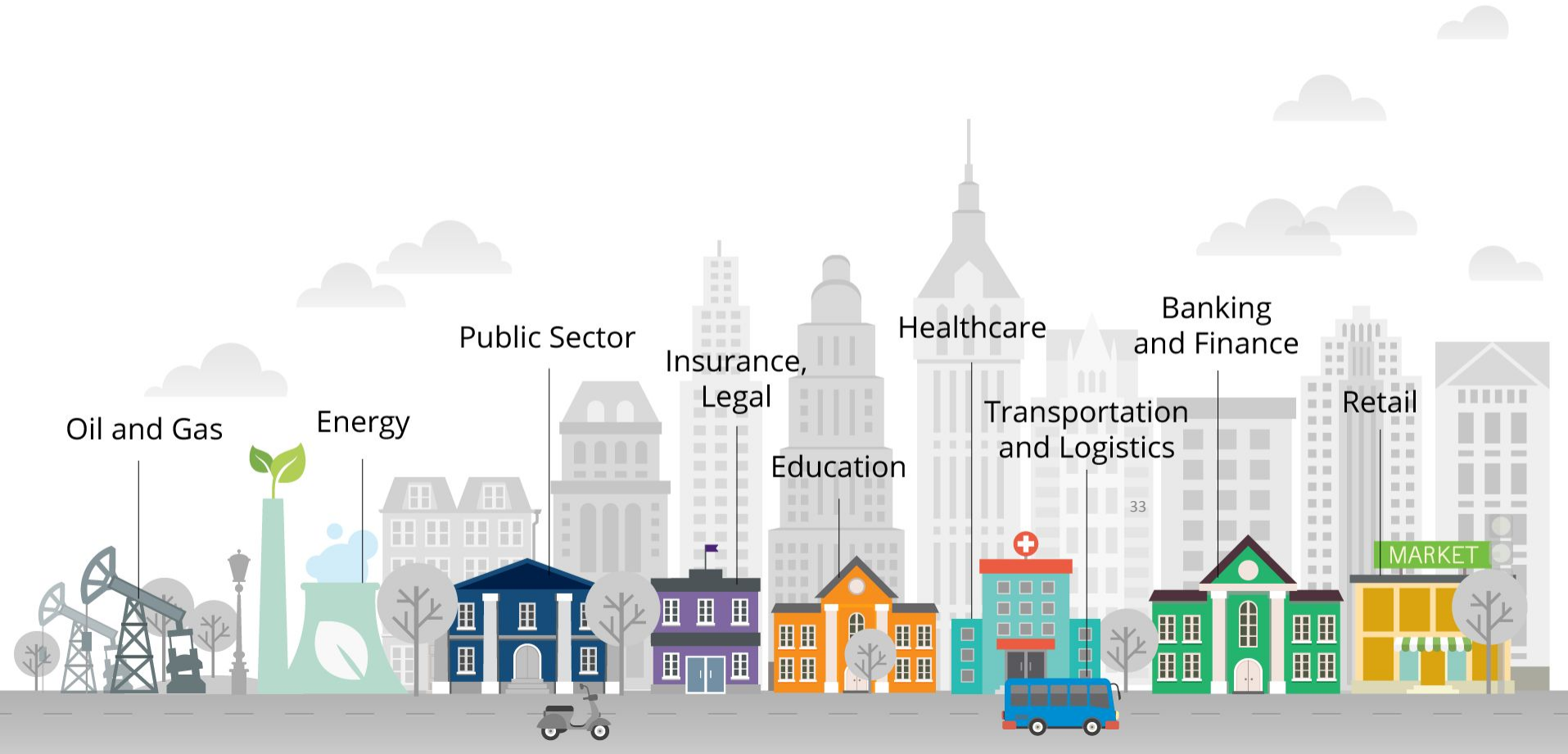
175 Zb  
in 2025

# Animalcule to Big Blue Whale

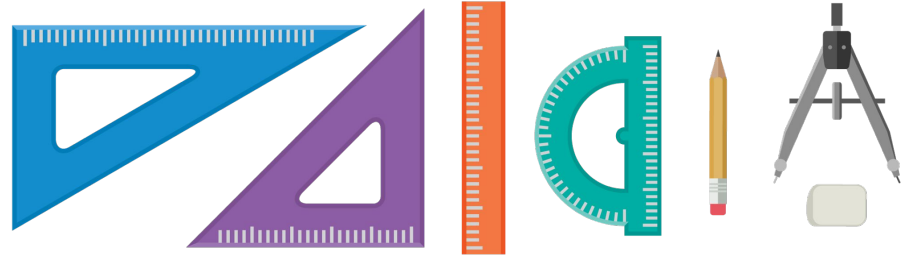
Is Gb to Zb



# Where do we use AI?



**Future is  
measurable**



**AUTOMATION**



**DEEP DIVE I**

**CALL CENTERS**



I2X

Ready to make your  
next call?



Call type

1st caller

Follow up

Negotiation

 Start Call

<https://i2x.ai/>



# CALL CENTERS

i2x Calling..

+06:23 12m 31s

**Do say** 3

my name is new product perfect

understand pleasant call thank you

**Don't say** 2

problem 2x literally 2x


Speaker Ratio 86%

Speech Rate 133 Words/Min (0/120)


Loudness Perfect

Need help? ▲

# CALL CENTERS

i2x Call Summary 

**Do say**

3 Said 

3 Unsaid


The things that you wanted to say more of

my name is new product perfect  
understand pleasant call thank you

**Don't say**

problem 2x literally 2x

**Speaker Ratio** **Speech Rate** **Loudness**

86% 133   
Words/Min (Ø 120) Perfect

**Your Transcript**

Hello my name is Phil. I wanted to speak to you today about a new product which had just



# CALL CENTERS

## Speaker Ratio

Ratio of talk time compared to overall conversations



60% of the time you were talking

## Speech Rate

Your talking speed, measured by words per minute



Your speed

133 words/min

Your average

146 words/min

## Loudness

The volume of your voice throughout the conversation



✓ Perfect for my ear

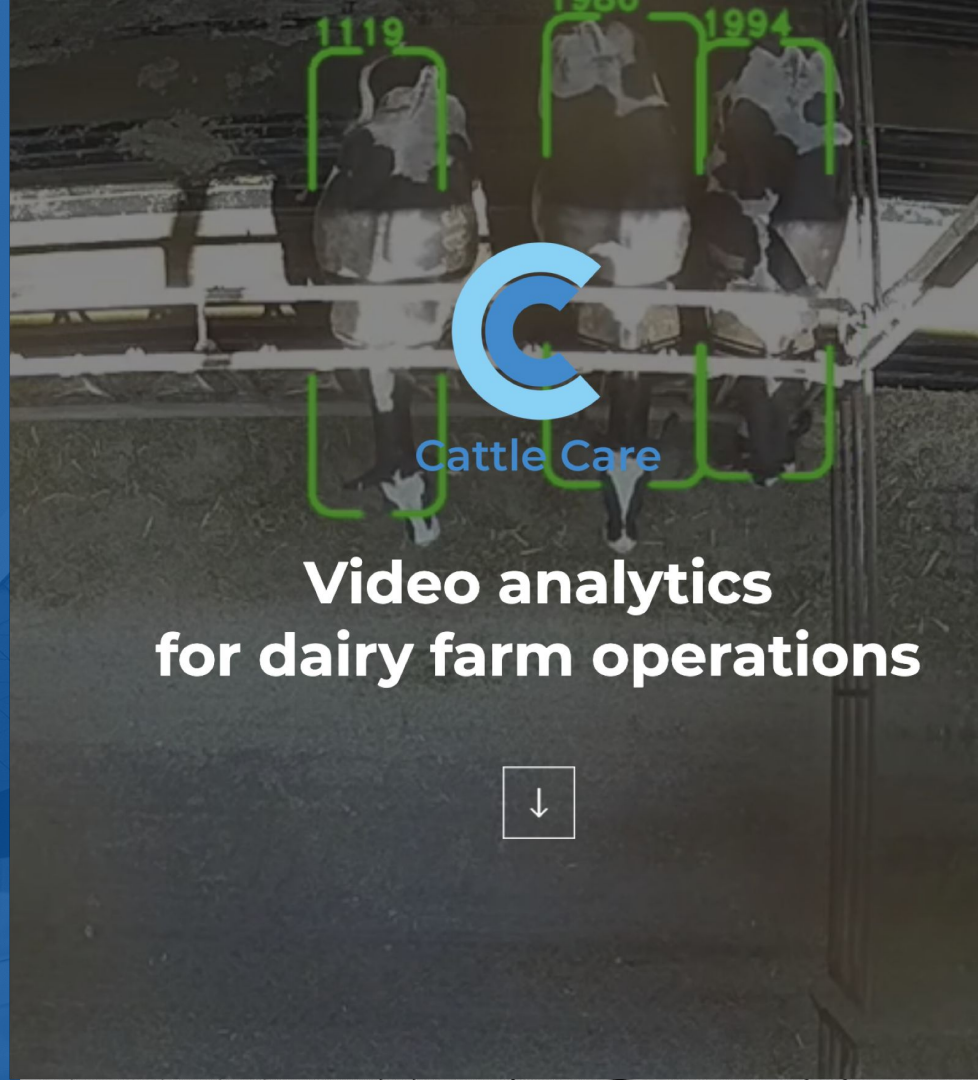
**DEEP DIVE II**

**AGRICULTURE**





# CATTLE CARE



**Video analytics  
for dairy farm operations**



Machado Bros  
Молочная ферма



150 Ha



# Group Management

- \$19.4 mln for food
- 5,500 cow-hours a day in a headlock
- 200 robo-hours a day



# Problems

- 3 to 6 hours a day the cow has no food
- \$0.6 mln a year of food waste
- Robots break and there is not alert systems





# Solution

- Web-camera feeding control
- Head-lock notification
- Robot-breaks notifications

**Video analytics  
for dairy farms.**

